



## TeaCups Return/Exchange Form

### Return Policy:

**No refunds. Items may be returned within 14 days of purchase in unused condition for an exchange or store credit only.**

We do not reimburse shipping fees unless a mistake was made on our behalf. No returns or exchanges on special order, custom or personalized items. Due to sanitary reasons, we are unable to accept returns on the following: bowls, sanitary products such as belly bands and panties. Any exceptions to this policy will be made at the discretion of the boutique manager and may be subject to a restocking fee. All discounted and perishable items are final sale. Holiday items must be exchanged no later than 7 days prior to holiday.

### Instructions:

Return unwanted merchandise along with receipt and completed return form to:

**TeaCups RETURNS, 5195 S. University Drive, Davie FL 33328**

You may use any shipping method of your choice, but please keep in mind that we cannot be held responsible for lost packages. A great and inexpensive method of shipping is USPS.com where you can print your shipping label right from home, and schedule a free pick-up for your regular postman to arrive the next business day.

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Ship To: \_\_\_\_\_

Bill To: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

E-mail Address (REQUIRED for re-ship)\*: \_\_\_\_\_

Item(s) Being Returned:

Reason for Return:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Items You Would Like in Exchange\*\*:

Size:

Color:

Qty:

\_\_\_\_\_

\_\_\_\_\_

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\*You will receive a PayPal payment request via e-mail for return shipping fees. Just follow the link to pay, and your package will ship as soon as payment is received. If you need assistance, please call 954-985-8848. Thank you. ☺

Re-Ship Charges are as follows (excluding international shipping and/or oversized packages):

From \$0.01 to \$49.99 = \$7.99 shipping

From \$50.00 to \$99.99 = \$12.99 shipping

From \$100 to 149.99 = \$16.99 shipping

From \$150 to \$199.99 = \$19.99 shipping

From \$200 and up = \$16.99 shipping

\*\*If the exchange field is left blank, a store credit will be issued in your name. As stated in our return policy, we do not issue refunds.